
CORVEL'S AI STRATEGY, PHILOSOPHY AND BOARD OVERSIGHT

AI strategy & philosophy:

At CorVel, we view artificial intelligence as a foundational technology that is integral to how we operate, innovate, and deliver value to our customers. Our strategy focuses on thoughtfully integrating AI across our organization and solutions to improve efficiency, strengthen decision-making, and deliver better outcomes.

We believe the greatest value of AI comes not from technology alone, but from how effectively it is incorporated into everyday workflows. By automating routine activities, identifying meaningful insights, and supporting more informed decisions, AI enables our teams to focus their time and expertise where they can make the greatest difference.

Our approach balances innovation with responsibility. We prioritize data security, accuracy, transparency, and appropriate human oversight, recognizing that technology should augment human expertise rather than replace it. We are committed to continuously evaluating and advancing our AI capabilities as the technology evolves.

CorVel's AI tools do not make claims adjudication decisions, automated claim determinations or other determinations affecting injured workers. Qualified professionals remain responsible and accountable for ultimate claim-related decisions, with fairness and accuracy addressed through CorVel's established human review and claims processes. Because claim-related decisions remain with qualified professionals, fairness and accuracy in those decisions continue to be addressed through CorVel's established human review and claims processes.

Ultimately, our philosophy is straightforward: use AI where it creates meaningful value, simplify our people's work, and improve the experience and outcomes of those we serve.

Board management & accountability:

CorVel's Board of Directors oversees the Company's artificial intelligence strategy as part of its broader responsibilities for corporate strategy, risk management, and governance. Executive management is accountable for establishing AI priorities, overseeing implementation, and ensuring alignment with business objectives and the Company's commitment to responsible innovation.

An internal AI governance group provides cross-functional oversight, evaluates opportunities and associated risks, and promotes consistent standards for the responsible development and use of AI across the organization. This governance structure emphasizes data security, accuracy, transparency, appropriate human oversight, and ongoing evaluation of AI performance. CorVel's AI Acceptable Use Policy is updated at least annually and as needed as use cases or risks evolve.

We measure the return on our AI investments through a combination of financial performance, operational efficiency, employee retention, and the value delivered to our customers. Key indicators include revenue per employee and operating margin, reflecting our ability to improve productivity and scale efficiently.

Together, the Board, executive management, and internal AI governance group provide a framework to balance innovation with accountability, manage emerging risks, and ensure AI initiatives deliver meaningful value to our partners and stakeholders.

Collectively with our Board of Directors, our CorVel leadership team has a solid working understanding of AI and its business implications, with an emphasis on keeping pace with the

rapidly evolving technology landscape. We incorporate AI education into regular Board and Audit Committee meetings, with updates from our CIO and CISO on emerging technologies, strategic opportunities, cybersecurity risks, and governance considerations. We also share relevant industry articles, research, and other materials as appropriate to broaden perspectives and provide additional context. This approach helps CorVel's leadership stay informed, ask meaningful questions, and provide effective oversight as our use of AI evolves.